



"WE ARE ANONYMOUS, WE ARE LEGION, WE DO NOT FORGIVE, WE DO NOT FORGET. EXPECT US."

[KUNCI CHAPTER 8 IT ESSENTIALS: PC HARDWARE AND SOFTWARE]

Manfaatkan sebaik mungkin yeah kawan – kawan ku tercinta :) :D :\*

## [Kunci chapter 8 IT Essentials: PC Hardware and Software] 3 juni 2013

- 1. What is a good source for safely downloading Android apps? Google Play
- 2. What two functions can be performed with the home button on an iOS mobile device? **the same functions as the Android navigation buttons start voice control**
- 3. What are two potential user benefits of rooting or jailbreaking a mobile device? The operating system can be fine-tuned to improve the speed of the device. The user interface can be extensively customized.
- 4. What are two purposes of the passcode lock feature on mobile devices?to place the device into a power saving state to help prevent theft of private information
- 5. What is an advantage of using flash memory to store data in mobile devices? Flash memory requires very little power to store and retrieve data.
- 6. What are two touchscreen characteristics that are used by most mobile devices? an electrical field of the screen that is interrupted when the user touches the screen. two transparent layers of material capable of conducting electricity.
- 7. Which component is field-replaceable in most mobile devices? **memory card**
- 8. Which mobile device troubleshooting procedure is correct?
  When a problem appears with a mobile device, the owner should analyze if it is cost-effective to fix it.
- 9. A user accidentally drops a mobile device into a pool. What corrective action should be taken? **Contact the manufacturer for repair or replacement.**
- 10. After being left in a car for many hours on a hot day, an iPhone cannot be turned on. What should the user do to fix this problem?Return the phone to the manufacturer for repair.
- 11. After an upgrade to a mobile device, some applications are no longer working, but some work fine. The user can make calls and send and receive email. Which two kinds of problems could be related to these issues?

a software problem a memory problem

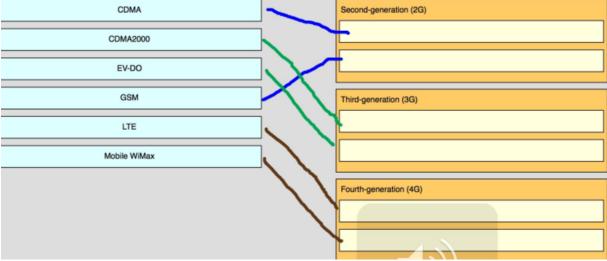
- 12. Which scenario or situation would prevent a user from upgrading the OS on an Android device? The hardware does not meet specifications.
- 13. Which two conditions must be met for mobile device security measures such as remote lock and remote wipe to function?The device must be powered on.

The device must be connected to a network.

Created by Qorri Dwi Istajib

## [Kunci chapter 8 IT Essentials: PC Hardware and Software] 3 juni 2013

- 14. Which two items common to both Android and iOS devices can be remotely backed up? contacts calendar
- 15. Which statement is true about wireless connectivity on an Android mobile device? When the device roams out of the range of any Wi-Fi networks, it can connect to the cellular data network if this feature is enabled.
- 16. This is a flash item. Please click below to answer this item.



- 17. In the context of mobile devices, what does the term tethering involve? connecting a mobile device to another mobile device or computer to share a network connection
- 18. Which statement is true about industry standards for cellular networks?Cell phones that use a single standard can often only be used in specific geographic areas.
- 19. Which statement about synchronizing a mobile device to a PC is true?To synchronize data on an iOS device, iTunes must be installed on the PC.
- 20. A technician is configuring email on a mobile device. The user wants to be able to keep the original email on the server, organize it into folders, and synchronize the folders between the mobile device and the server. Which email protocol should the technician use?IMAP
- 21. Which mobile device security feature requires the user to slide a finger over the screen in a specific sequence to unlock the device?pattern
- 22. Which term describes the ability of a mobile device to recognize when two or more points of contact are made on the screen?multitouch